

California Legal Services (Title III B)
PSA Level Quarterly Narrative Report

Fiscal Year: 2014-2015

Quarter: 2

PSA: 1

Provider: Legal Services of Northern California

Counties: Humboldt, Del Norte

Optional Success
Story(ies)/Case Summary(ies)

None Stated

Optional Information on
Collaboration with Other
Advocacy Groups

None Stated

PSA: 2

Provider: Legal Services of Northern California

Counties: Shasta, Siskiyou, Trinity Lassen and Modoc

Optional Success
Story(ies)/Case Summary(ies)

None Stated

Optional Information on
Collaboration with Other
Advocacy Groups

None Stated

PSA: 3

Provider: Legal Services of Northern California

Counties: Butte, Colusa, Glenn, Plumas, Tehama

Optional Success
Story(ies)/Case Summary(ies)

None Stated

Optional Information on
Collaboration with Other
Advocacy Groups

None Stated

PSA: 4

California Legal Services (Title III B)
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Fiscal Year: 2014-2015

Quarter: 2

Provider: Sacramento Senior Legal Services

Counties: Sacramento

Optional Success
Story(ies)/Case Summary(ies)

A very low income senior who speaks only Spanish contacted the hotline after being charged with an overpayment of more than \$3,000 in Social Security benefits. The client received an age-related pension from his native country, which he reported to Social Security when they sent him a questionnaire about income. Although the client had accurately reported the pension and provided all the information requested by Social Security promptly, the Administration determined he should have received a reduced benefit and charged him with the overpayment. They denied his request for a waiver of the overpayment, stating that he should have known he was only due a reduced benefit amount. A Senior Legal Hotline attorney successfully represented the client at a hearing before an administrative law judge, which resulted in a decision waiving the overpayment and directing the Administration to return the funds withheld from the client's Social Security benefits to recoup the overpayment. Confused by a notice she received from Social Security, a low income senior with disabilities contacted the hotline for assistance understanding what was happening. A hotline attorney investigated and learned that the client was receiving SSI, though the client believed she was receiving only Social Security retirement. Since she was unaware she was on SSI or that it had income reporting rules, she had not provided information about other retirement income she received. The hotline attorney was able to explain the benefits and reporting responsibilities to the client and to let her know she should anticipate an overpayment notice. When the client received that notice, she was able to recognize it and she notified the attorney who helped her prepare a request for waiver of the overpayment.

A client in her eighties contacted the hotline after learning she might be evicted from her home of 19 years. The spouse of the client's family member, who recently died, became the sole owner of the home and intended to sell the home and force the client to leave. Client believed that she and her husband had the right to live in the home until her death based upon a written agreement with the recently deceased relative who previously owned the home. A hotline attorney reviewed the agreement and advised the client regarding her rights, which did include the right to remain in the home for her life. The attorney advised her regarding the steps to take to enforce her rights and options to resolve the issue, including negotiation and mediation.

Optional Information on
Collaboration with Other
Advocacy Groups

None Stated

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Fiscal Year: 2014-2015

Quarter: 2

Provider: Legal Services of Northern California

Counties: Yolo

Optional Success
Story(ies)/Case Summary(ies)

Client is a 75-year-old mobile home owner. She sought assistance at LSNC after being served with an unlawful detainer for failing to vacate after a sixty-day termination notice was issued. LSNC assisted her with an answer and negotiated with her landlord's attorney for 60 additional days to vacate. This would give her time to sell her mobile home and make necessary repairs for the sale. She was unable to vacate within 60 days and a judgment was entered against her. LSNC was able to have the judgment set aside through negotiations with the landlord's attorney. The attorney then dismissed the action against her. During the intervening time, the client sold the mobile home and she was able to relocate.

Client was served with collection lawsuit relating to dental services. When client received the services, he took out a credit card to pay for the dental work. He stopped paying the debt because he believes the services he received from the dentist were unsatisfactory. He contacted LSNC for assistance with answering and resolving the lawsuit. The client owns a home and has non-exempt income that could be subject to garnishment should a judgment be entered against him. LSNC assisted the client in negotiating a settlement with the credit card company to avoid potential collection activity should the case proceed to judgment. The client will make small monthly payments that he can afford over time.

The client, an 84-year-old widow, contacted LSNC for assistance after the assisted living facility she had voluntarily moved to refused to allow her to leave. She complained that her daughter had taken her vehicle to sell and was in control of her assets and finances as agent under a power of attorney form that she wanted to revoke. Her daughter had directed that she be placed in a locked memory unit despite the fact that she was fully competent and only in the beginning stages of dementia. LSNC assisted the client in revoking the power of attorney so that the client's daughter could no longer make decisions on the client's behalf. Right after assisting the client, the client's daughter filed and was granted temporary conservatorship on an ex parte basis. The client contacted LSNC for assistance again because she was not permitted to leave the assisted living center. LSNC filed a petition to terminate the temporary conservatorship and submitted a capacity declaration from a renowned psychiatrist who found her to be competent and able make her own decisions regarding her housing and finances. After receiving the petition to terminate, the daughter's attorney contacted LSNC to discuss settlement. Ultimately, a settlement was reached that required the daughter to resign as conservator and return the vehicle, the client was able to move to housing of her choice, and the client agreed to designate a third party fiduciary of her choosing to manage her finances but she has the option of revoking the fiduciary at any time.

Optional Information on
Collaboration with Other
Advocacy Groups

LSNC staff holds office hours at the following locations:
Esparto: 1st Thursday of the month, every other month at RISE;
West Sacramento: 4th Thursday of the month at the Senior Center;
Knights Landing: 4th Tuesday of the month, every other month at Center for Families (formerly YFRC);
Winters on the 1st Wednesday of the month, every other month at RISE;
Davis on the 1st Monday of the month at Grace in Action (housed at the United Methodist Church).

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In addition, LSNC attends monthly meetings of the Multi-Disciplinary team with APS, DESS, and other advocates for older adults. LSNC also participates in regular meetings of the Yolo County Health Aging Alliance (YHAA) and chairs the YHAA Collaboration Subcommittee with other Yolo County senior providers, including the Food Bank, Elderly Nutrition Program, Adult Day Health Center, Supervisor Provenza's staff, Yolo Hospice, Department of Employment and Social Services, Veteran's Services, and representatives from the three Senior Centers.

Legal Representation: 64.10
Legal Advice/Assistance: 163.70
Community Education: 6.10
Special Outreach: 1.50
Total Hours: 235.40

Provider: Yuba Sutter Legal Center

Counties: Sutter and Yuba

Optional Success
Story(ies)/Case Summary(ies)

Legal assistance hours for the quarter include 248.25 for Sutter County and 256.75 for Yuba County (505.00 total). Legal representation hours include 8.00 for Sutter County and 71.75 for Yuba County (79.75 total). Grand total of service units for the 2nd quarter of FY 14/15 total 584.75 hours.

The community education activities was one for Sutter County with 2.00 hours and one for Yuba County with 1.00 hours (3.00 total).

Optional Information on
Collaboration with Other
Advocacy Groups

None Stated

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Provider: Legal Services of Northern California

Counties: Nevada, Placer, Sierra

Optional Success
Story(ies)/Case Summary(ies)

October 2014
Mr. S started receiving calls from a debt collector who threatened to sue him and to take away all his belongings. Mr. S became sick with worry that he would lose the small trailer that was his only home. He stopped eating and became fearful of answering the phone. He finally contacted LSNC for help. LSNC determined that the alleged debt was very old and the debt collector had missed the deadline to sue Mr. S. LSNC assisted Mr. S with a letter to the debt collector asserting his rights and demanding that the debt collector cease contacting Mr. S about the debt. Mr. S received a letter from the debt collector acknowledging that the debt was uncollectable and that they would stop contacting Mr. S. Mr. S is now up and about again working on his yard and visiting friends.

November 2014
None reported.

December 2014
LSNC advocates often educate and mentor clients toward resolving their legal issue on their own. For example, an advocate educated a client about his rights in a debt collection matter. The client did not want to go to court fearing he would receive a judgment for the full amount of the acknowledged debt, court costs and attorney fees. The advocate coached the client through a negotiation and settlement process which resulted in a 50% reduction in the outstanding debt with no added court costs or attorney fees and a repayment plan the client could afford.

A staff advocate and volunteer attorney assisted a ninety-one year old widow when her family decided it was time she moved to an assisted living facility. The widow was certain she had a lifetime right to occupy the home after transferring title some years ago. Her family told her that she did not have a right to stay and they would evict her if she didn't leave that month. A friend told Mrs. R to call Legal Services in Auburn and helped her set-up a hearing device on her phone. Our volunteer attorney reviewed the paperwork from Mrs. R and LSNC was able to reassure Mrs. R that she could remain in the home as long as she wished. A LSNC advocate talked to the family who admitted they had tried to deceive their mother about her right to stay because they really wanted her to move out. The family and the client were referred to resources and mediation where they could discuss a plan for Mrs. R to remain safely in her home.

Optional Information on
Collaboration with Other
Advocacy Groups

October 2014
LSNC Mother Lode Regional advocates continue to meet with members of the Placer County Collaborative.
LSNC advocates recently had conversations with staff at Nevada County RSVP and 211 and Placer County Seniors First to update those organizations on recent changes to advocate staff.

November 2014

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Mother Lode Regional advocates met with members of the Elder Care Collaborative in Nevada County to present LSNCs new Health programs to the Collaborative. LSNC Staff attorney Oliver Ehlinger answered questions from the Collaborative members about how seniors and families access the program and what type of services are offered. LSNC Law Graduate Jessica Le was introduced and discussed her role as a new advocate for the Seniors Program in Nevada County. LSNC Staff Paralegal Cathy Meylor-Hooper answered questions about program services for seniors in Nevada County.

Mother Lode Regional Advocates provided updated information to Placer Adult Protective Services and other service agency staff regarding services for Seniors residing in Placer County through a series of phone calls and emails. A meeting is planned for January 2015 at which APS staff and MLRO staff will discuss best practices for ongoing collaboration on cases.

December 2014
None reported.

PSA: 5

Provider: Legal Aid of the North Bay

Counties: Marin

Optional Success
Story(ies)/Case Summary(ies)

None Stated

Optional Information on
Collaboration with Other
Advocacy Groups

None Stated

PSA: 6

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Provider: La Raza Centro Legal, Inc.

Counties: City & County of San Francisco, CA

Optional Success
Story(ies)/Case Summary(ies)

November Client: A Spanish-speaking only senior resident came to our Clinic seeking help with a SSDI application. We learned that his application was denied several times before so we helped him to gather and organize the needed documentation in order to complete his application. After several meetings, we were able to send to the Social Security Administration all the required information. After several weeks, he finally received his first paycheck from SSDI.

December Client: A Spanish speaking senior came to La Raza Centro Legal's Senior Law Clinic with a Three Day Notice based on illegal number of occupants in the unit. Our client is the master tenant who subleases rooms in the unit to family members. The Landlord claimed there is a restriction in the lease agreement that prevents the tenant from subleasing rooms in the unit. However, our client claims that there is no such a lease agreement and that the signature in the lease with the landlord is not her signature. We answered the notice with the facts given by the client and the attorney representing the landlord has decided to put aside the eviction notice and explore a common ground solution related to the share cost of the water service. The initiative was accepted by our client.

Optional Information on
Collaboration with Other
Advocacy Groups

During this past quarter we were able to set a full calendar of presentations for seniors around the city during the summer and early fall.

We keep participating actively at the Latino Partnership with monthly meetings at the 30th Street Senior Center where we share point of views and talk about common issues. Likewise, but keep collaborating with the Senior Rights Bulletin by providing pertinent articles for seniors and providing proofreading and editing for the Spanish version of it.

Finally, we collaborate actively with the Legal Aid Association of California, Senior Law Chapter in both the Steering Committee and the Languages Access Committee. Our goal is to provide our input in sensitive and crucial legal issues of interest for seniors.

Provider: Asian Americans Advancing Justice - Asian Law Caucus

Counties: San Francisco

Optional Success
Story(ies)/Case Summary(ies)

We were able to assist a mono-lingual tenant petition for and attend a Rent Board hearing to contest a proposed water bond pass through from his landlord which would have increased his rent. This tenant was a 'test case', as the landlord had proposed this increase across the board for all of the tenants in the building, amounting to over 60 tenancies being affected, the majority of whom were mono-lingual, elderly, or both. The case was decided by the Rent Board in the client's favor and disallowed the water bond pass through.

Optional Information on
Collaboration with Other
Advocacy Groups

None to report.

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Provider: Legal Assistance to the Elderly

Counties: San Francisco

Optional Success
Story(ies)/Case Summary(ies)

Client, a long time resident of the Castro District, received a 3 day notice from her landlord saying that her apartment was too cluttered and she needed to clean it out. She ultimately did so with the assistance of her family and Adult Protective Services. Her landlord nevertheless proceeded with the eviction, arguing that she did not clean it up within 3 days. LAE represented the tenant and sought a settlement that would allow her to remain, but the landlord was unwilling to settle and the matter went to trial. Following a 3 day trial, the judge entered a judgment in the tenant's favor and she was able to stay in her home.

Optional Information on
Collaboration with Other
Advocacy Groups

We are part of a collaborative effort with the Homeless Advocacy Project and Bay Legal which received funding from the City & County of San Francisco's General Fund through the Mayor's Office on Housing. It is designed to provide full-scope representation to tenants facing eviction. To accomplish this end, we hired a full-time attorney and a part-time attorney in mid October to work exclusively on eviction cases. These attorneys, along with their counterparts in other agencies funded as part of the same initiative, should preserve a significant number of tenancies.

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Provider: Nihonmachi Legal Outreach dba API Legal O **Counties: San Francisco**
Outreach

Optional Success
Story(ies)/Case Summary(ies)

API Legal Outreach attorney took on a case involving a Tagalog speaking client who is elderly and wanted to apply for citizenship. However, there was a slight issue. He had been detained in Sweden back in 1986 and held in a detention facility for 7 days. He did not disclose this before when he originally applied for immigrant status. Now, in his citizenship application, Staff Attorney Maria appropriately told the client that it had to be disclosed.

We prepped the client for the interview and emphasized that we were walking a very fine line; that we had to craft our answers very carefully just in case the officer asks very detailed questions. So we spent about an hour practicing on how he would answer certain questions and Staff tried to ask him questions that we thought the officer would ask.

Staff Attorney Maria appeared at the interview and client was asked about the detention issue. The client explained that he had a valid tourist visa but that he was held because he tried to change his status from a tourist to a working one. The officer clarified if he still had an existing tourist visa when he was detained. The client answered yes. The officer then asked if he revealed this when he applied for his immigrant visa. Staff Attorney Maria then interjected and pointed out that the question on the immigrant application form was not very specific and since my client was not imprisoned, which was the question on the immigrant application form this should not be an issue. The officer then wrote down some notes in the citizenship application form.

At the end of the interview, the officer asked Staff Attorney Maria to review the papers. Staff Attorney Maria saw that he wrote that the client denied disclosing this in his immigrant application. Maria asked the officer to delete that part because it was untrue and that the client had a valid tourist visa. The officer refused to erase it but then added in his notes that the client had a valid visa and was in Sweden with a valid tourist visa. The officer told Maria that it should not be a problem and that he was recommending the approval of our client's application for naturalization.

The client recently completed his oath taking ceremony. He is now a U.S. citizen.

Optional Information on
Collaboration with Other
Advocacy Groups

With the ongoing changes in both the infrastructure and regulations of Citizenship and Immigration Services, there continues to be a high demand for legal services in immigration law and naturalization. API Legal Outreach counsels, advises and represents several hundred clients each year in the areas of immigration law and is one of the only a few nonprofit agencies still providing direct services in this area. Our staff provides free legal services for seniors and disabled adults in applying for citizenship including preparation of their applications and legal representation at their naturalization interviews.

This quarter, we hired a new staff attorney to our Senior/Disability Unit. Her name is Ana Luz Vasquez and she specializes in public benefits.

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Quarter: 2

PSA: 7

Provider: CONTRA COSTA SENIOR LEGAL SERVICES Counties: CONTRA COST A

Optional Success
Story(ies)/Case Summary(ies)

A mobile home park owner came to this office for assistance regarding alleged violations of the mobile home park rules and a termination notice. This office assisted client in making a reasonable accommodation request, in large part requesting additional time to make repairs to her mobile home in order to comply with the mobile home park rules and regulations. The mobile home park owner was able to complete all requested repairs and the termination notice was rescinded.

Optional Information on
Collaboration with Other
Advocacy Groups

Starting in September 2014, Contra Costa Senior Legal Services started a collaborative project with JFKU Law School. The clinic provides basic estate planning (including simple wills, powers of attorney and Advance Health Care Directives) for seniors. This program has been very popular and we are continuing a new clinic for the spring semester.

PSA: 8

California Legal Services (Title III B)
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Quarter: 2

Provider: Legal Aid Society of San Mateo County

Counties: San Mateo

Optional Success
Story(ies)/Case Summary(ies)

Mr. B is a senior with a mental disability. He lives in a subsidized housing complex where he has resided for several years without incident. A few years ago, another senior, Mr. C, moved in and became fixated on Mr. B's behavior after a minor misunderstanding to the point where he believed that Mr. B was threatening him. The complex has a common social room and is close to a park. Because Mr. B frequented both places, as did Mr. C, Mr. C thought that Mr. B was trying to intimidate him. After Mr. C obtained a temporary restraining order against Mr. B, Mr. B's social worker brought him to Legal Aid. We helped Mr. B respond to the allegations and represented him at the hearing to ensure that stereotyping about his disability would not be used against him. The court denied Mr. C's request for a permanent restraining order.

Mr. L came to Legal Aid after he received a notice from the Social Security Administration (SSA) cutting off his SSI benefits and charging him with an overpayment because his name was on a bank account containing about \$100,000 in settlement proceeds resulting from his wife's death in a car accident. Mr. L was not entitled to the settlement money, but he was the back-up administrator to distribute the funds to his children if his daughter was unable to act as administrator. Legal Aid helped Mr. L file an appeal and provide documentation that the funds in the account did not belong to him. Legal Aid also helped Mr. L request immediate reinstatement of his SSI benefits because the funds had been distributed to the children and the account closed. Mr. L now has SSI income again and he has a strong appeal pending at SSA.

Optional Information on
Collaboration with Other
Advocacy Groups

Legal Aid continues to be an active participant in the Adult Abuse Prevention Committee, which is spearheading a project to increase community awareness of elder abuse. We are also a member of the Health Plan of San Mateo's Cal MediConnect Advisory Committee, which includes a broad range of consumers and service providers and works to improve health care services for seniors and people with disabilities who are Medi-Cal and Medicare eligible. Legal Aid participates in quarterly meetings with the Human Services Agency's SPD Medi-Cal Unit, which specializes in the needs of seniors and adults with disabilities. We are working with HSA, IHSS, and HPSM to address the needs of seniors who receive Medi-Cal. A Legal Aid attorney attended the County's Victim Services meeting in November to provide members with information about our services for older adults who are victims of abuse.

PSA: 9

California Legal Services (Title III B)
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Quarter: 2

Provider: Legal Assistance for Seniors

Counties: Alameda

Optional Success
Story(ies)/Case Summary(ies)

Ms. McCarthy has been caring for her 11-year-old great-nephew Malik for most of Malik's life. His mother has mental health and substance abuse issues and his father has never been involved with his care. Malik needed major surgery before the beginning of the school year, but Children's Hospital told Ms. McCarthy that unless she was Malik's guardian, she could not authorize the surgery. The hospital referred Ms. McCarthy to LAS. LAS provided Ms. McCarthy with a Caregiver's Affidavit that she was able to use immediately to authorize the surgery. As a result, we did not need to file a petition for a temporary guardianship. LAS represented Ms. McCarthy in her petition for guardianship of Malik, and her petition was granted at her first hearing. This brought Ms. McCarthy great peace of mind, as she will be able to keep Malik safe in her stable home. There will no longer be any question about her authority to consent to surgery or any other medical care for Malik. She will also be able to become the payee for Malik's SSI benefits, which his mother had been receiving.

Optional Information on
Collaboration with Other
Advocacy Groups

Legal Assistance for Seniors (LAS) works closely with Alameda County APS to serve clients suffering from or at risk for elder abuse by providing legal services for clients in need of legal advice and/or protections. LAS has also been awarded the Alameda County HICAP contract and provides HICAP counseling services as well as legal services for HICAP clients. LAS collaborates with the Contra Costa County HICAP program and provides legal services for clients referred to LAS by Contra Costa HICAP counselors. LAS also works with the Alameda County Ombudsman to serve clients in residential facilities. Additionally, LAS works with the Alameda County Department of Children and Family Services to serve clients needing assistance in obtaining legal guardianship of minors. LAS' is a participating agency in the Northern Alameda County Kinship Collaboration and provides legal services to relative caregivers of minors. LAS also maintain collaborative relationships with the State Bar of California and the cities of Alameda, Fremont, Hayward, Livermore, and Pleasanton to provide legal services to seniors as well as educational presentations and referrals to other community resources.

PSA: 10

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Quarter: 2

Provider: Senior Adults Legal Assistance (SALA)

Counties: Santa Clara

Optional Success
Story(ies)/Case Summary(ies)

Optional Information on
Collaboration with Other
Advocacy Groups

Collaboration With Senior Centers and Other Sites to Deliver Services

For the 2nd quarter of 2014-15, SALA provided on-site legal service intake appointments at 23 senior centers or sites in Santa Clara County. These sites included: Avenidas Senior Center and Stevenson House (in Palo Alto), Mountain View Senior Center, Sunnyvale Community Services, Santa Clara Senior Center, Milpitas Senior Center, Cypress Senior Center (San Jose), Cupertino Senior Center, John XXIII Senior Center (operated by Catholic Charities in San Jose), Roosevelt Community Center (San Jose), Alma Senior Center (San Jose), Seven Trees Center (San Jose) Eastside Senior Center (San Jose), Campbell Adult Center, Willows Senior Center (San Jose), Camden Community Center (San Jose), Almaden Senior Center (San Jose), Saratoga Senior Center, Evergreen Senior Center (San Jose), Southside Senior Center (San Jose), CRC Senior Center (Morgan Hill), and Gilroy Senior Center. Staff at these sites scheduled SALA's appointments and the sites also provided a private interview room free of charge.

Participation on Local Task Forces

For the 2nd Quarter of 2013-14, SALA attorneys also participated in the November meeting of the Santa Clara County Housing Task Force.

PSA: 11

Provider: Council for the Spanish Speaking

Counties: San Joaquin

Optional Success
Story(ies)/Case Summary(ies)

None Stated

Optional Information on
Collaboration with Other
Advocacy Groups

None Stated

PSA: 12

California Legal Services (Title III B)
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Provider: Catholic Charities Diocese of Stockton

**Counties: Alpine, Amador, Calaveras, Mariposa, Tuolu
mes**

Optional Success
Story(ies)/Case Summary(ies)

Optional Information on
Collaboration with Other
Advocacy Groups

PSA: 13

Provider: Senior Citizens Legal Services

Counties: Santa Cruz & San Benito

Optional Success
Story(ies)/Case Summary(ies)

Will be included at end of year.

Optional Information on
Collaboration with Other
Advocacy Groups

None
Stated

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PSA: 14

**Provider: CENTRAL CALIFORNIA LEGAL SERVICES, I
NC**

Counties: FRESNO & MADERA

Optional Success
Story(ies)/Case Summary(ies)

None Stated

Optional Information on
Collaboration with Other
Advocacy Groups

None Stated

PSA: 15

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Provider: Central California Legal Services, Inc.

Counties: Kings

Optional Success
Story(ies)/Case Summary(ies)

Senior client sought assistance for Section 8 voucher benefits that were terminated. CCLS attorney represented senior at the formal administrative hearing and successfully obtained a voucher reinstatement for client.

Optional Information on
Collaboration with Other
Advocacy Groups

Last quarter, many CCLS attorneys attended elder rights advocacy meetings, including those by the Senior Legal Services Provider section of the Legal Aid Association of California and the California Advocates for Nursing Home Reform (CANHR)'s Elder Law conference. A CCLS attorney in Visalia also attended a statewide constitutional rights training, which included networking with other practitioners who handled end-of-life issues and protective orders for seniors. She also participated in a nationwide consumer litigation conference hosted by the National Consumer Law Center, which held sessions on consumer issues affecting older Americans. Finally, the CCLS attorney has been attending events by the Tulare-Kings Estate Planning Council, which hosted an elder abuse resource session for advocates this quarter.

Provider: Central California Legal Services, Inc.

Counties: Tulare

Optional Success
Story(ies)/Case Summary(ies)

Senior client sought legal assistance after getting an eviction notice. Attorney represented client in civil court and ultimately obtained a settlement that allowed the client to remain in her home for many months without paying rent while she secured more stable housing without an eviction on her record.

Another senior client had been unsuccessful in obtaining access to his late wife's bank account to pay for necessary expenses. After bank representatives stymied the client many times, his attorney ultimately successfully proved his legal right to access the funds.

Optional Information on
Collaboration with Other
Advocacy Groups

Last quarter, many CCLS attorneys attended elder rights advocacy meetings, including those by the Senior Legal Services Provider section of the Legal Aid Association of California and the California Advocates for Nursing Home Reform (CANHR)'s Elder Law conference. A CCLS attorney in Visalia also attended a statewide constitutional rights training, which included networking with other practitioners who handled end-of-life issues and protective orders for seniors. She also participated in a nationwide consumer litigation conference hosted by the National Consumer Law Center, which held sessions on consumer issues affecting older Americans. Later, the CCLS attorney worked with the Tulare County courthouse to post signs and disclaimers warning residents of a misleading letter being sent to area residents and potentially disproportionately targeting seniors. Finally, the CCLS attorney has been attending events by the Tulare-Kings Estate Planning Council, which recently hosted an elder abuse resource session for advocates.

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Provider: California Indian Legal Services

Counties: Inyo & Mono

Optional Success
Story(ies)/Case Summary(ies)

Client Story#1: We assisted an elder client with preparing a probate affidavit because the client's spouse had passed away about a year and a half ago and he had closed their joint accounts and paid off all her credit cards. In doing so, he received a refund check of approximately \$700 from one of the credit card companies overcharging for interest, but was unable to cash the check to use for living expenses. After explaining the process and preparing the affidavit, the client was able to make good use of the unexpected refund.

Client Story#2: We assisted an elder client with preparing a probate affidavit for multiple heirs, including the client, the client's siblings and advised how to execute so they could receive payment from federal class action settlement that was being issued in their mother's name.

Optional Information on
Collaboration with Other
Advocacy Groups

None Stated

PSA: 17

Provider: Central Coast Commission for Senior Citizen **Counties: San Luis Obispo**

Optional Success
Story(ies)/Case Summary(ies)

None Stated

Optional Information on
Collaboration with Other
Advocacy Groups

The Project Director attended the First Responders meeting at the District Attorney's Office.

PSA: 18

Provider: Grey Law of Ventura County Inc.

Counties: Ventura

Optional Success
Story(ies)/Case Summary(ies)

None Stated

Optional Information on
Collaboration with Other
Advocacy Groups

None Stated

PSA: 19

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Provider: Bet Tzedek

Counties: Los Angeles

Optional Success
Story(ies)/Case Summary(ies)

None Stated

Optional Information on
Collaboration with Other
Advocacy Groups

None Stated

PSA: 20

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Quarter: 2

Provider: Inland Counties Legal Services, Inc.

Counties: San Bernardino

Optional Success
Story(ies)/Case Summary(ies)

Case #1: 14E-6009771

ICLS's client is a senior who was served with a 3-Day Notice to Quit re Nuisance by her son. By giving her this 3-Day Notice to Quit based upon the theory of nuisance, she suffered a break down. She has lived with her son in his home since 2002. She and her husband originally purchased the home in 1974. There was a divorce pending in 2002 and the son purchased the home in a short sale. The client has been a guest/tenant of her son for the past 12 years. After the 3-Day Notice was up, the son had the client served with a Summons and Complaint for Unlawful Detainer. This really crushed the client and after being served with a 3-Day Notice, she did not have the heart to open the envelope containing the Summons and Complaint and did not respond to the lawsuit. She came to ICLS because she had received a Notice to Vacate. The advocate was able to get her into court at 8 a.m. in Fontana to request that the lock-out be stayed. The client's declaration was very clear as to why she had not originally responded to the Summons and Complaint within 5 calendar days as required by law. She was very specific as to her psychological/emotional instability at the time of service of the Summons and Complaint. The advocate had told the client that one thing that must be proved to stop a lock-out was a very good reasonable explanation for the court to consider vacating the default judgment against her. The advocate further advised that due to her very poor mental state at the time in trying to handle or address this issue was reasonable enough to convince a court that she should be allowed to file a UD Answer along with a 473 Motion.

Case #2: 14E-7005804

The ICLS client was a frail 83-year old who had worked for the County of Los Angeles for over 25 years. Upon retiring, she was vested with full retirement benefits, including retiree health care that would pay 100% of the monthly premium benchmark plan. Starting in July 2014 her pension check was reduced by \$59.78. The client contacted her retiree benefit manager and was still unclear as to why her check was being reduced. The ICLS advocate contacted LACERA on the client's behalf. Per the health insurance benefits coordinator, an annual package was sent out detailing the increase in premium rates for her retiree plan. While her retiree benefits covered up to the benchmark plan, anything above the benchmark was the client's responsibility to pay for out-of-pocket and would be deducted from her pension benefit. The advocate was able to obtain the information regarding her health plan online and provide a copy to the client. It appears that because the client has Medicare Part A, the July 1, 2014 premium payment was \$59.78 above the benchmark that her retirement benefit pays for and this resulted in the deduction to her pension benefit. The client was thankful that the ICLS advocate had taken the time to explain the changes in her plan and the resulting deduction in her pension benefit as the information she had received from her retirement plan didn't clearly explain why the deduction had occurred.

Case #3: 14E-6010599

A very elderly senior came to ICLS for advice before she signed any of the proposed contract documents that she had with her to do home repairs. A contractor had come out and given her an estimate for \$19,000 of repair work. She was questioning all the work which included painting her home

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and window replacement. This was to be done through a program by the Inland Empire Neighborhood Development. The documents included information regarding a 10-year loan at 3% interest. There was supposed to be grant money involved but it was not clear if any grant money was to pay all or a portion of the \$19,000 worth of work. The client had not signed anything yet and the advocate advised her that she would be taking out a loan for 10 years. The client decided against having the work done to her home.

Case #4: 14E-7008630

In November, a 78-year old widow who cares for and supports her son who suffers from Sickle Cell Anemia, requested assistance regarding her Homeowners' Association (HOA) fees of about \$19,000 that she owes. She had purchased a condo in September 2007 for \$300,000. The fair market value (FMV) is about \$250,000 and the client has about \$140,000 of equity in the home. After purchasing the home, the client decided to add her daughter to the title because she had helped to pay for the home. Within about 2 months of moving into the home there was a very hard rain and water came into the home causing water damage. The client contacted the HOA and the insurance company covered the cost of the damage. According to the client, the water damage was never properly repaired so she stopped paying the HOA fees. A lawsuit was filed against her and a judgment for \$14,956.30 was entered against both she and her daughter. An agreement to make monthly payments was entered into and her daughter's wages are also being garnished. In addition, the client is also behind on her HOA fees for about \$4,000. The client wanted to know what her options were and what she could or could not do and whether a reverse mortgage was a good idea. The ICLS advocate advised the client that when HOA fees are not paid the HOA can foreclose on her home even though she is current on her mortgage payments. The advocate further advised that if she was looking into a reverse mortgage she should find out how much the fees would be before she decides to do it – the fees can be around \$20,000. With the assistance of a staff attorney the advocate advised the client that she had several options: (1) she should consult with a Bankruptcy attorney, but if she decides to file for bankruptcy she will not be able to get a reverse mortgage, (2) get estimates from other contractors regarding the damage caused by the flood and present the estimate(s) and pictures of the damage to the HOA with a letter requesting to deal with the insurance company directly, (3) she and her daughter could enter into another written agreement to make larger monthly payments if they stop garnishing her daughter's wages, (4) consult with a private attorney to sue the insurance company for "Bad Faith", (5) sell the home and use the money to pay off the judgment and all of the HOA fees owed and with the money she has left over she can put a down payment on another home; but that she will have to fix the damage before she can sell the home. The advocate also advised the client that she needs to do something immediately because there is no guarantee that the HOA will not foreclose on the home. The client was very grateful for the advice she received.

Optional Information on
Collaboration with Other
Advocacy Groups

None Stated

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Provider: Inland Counties Legal Services, Inc.

Counties: Riverside

Optional Success
Story(ies)/Case Summary(ies)

Case #1: 13E-2006290

The client had a Social Security Disability Insurance (SSDI) overpayment in the amount of almost \$5,300. She had received Worker's Compensation payments and a settlement. She also received California State Disability Payments which she had reported. Social Security assessed her with a SSDI overpayment with no apparent reason. Later it was stated that she had received and not reported the California State Disability payments. The client maintained that she had always reported her income. The ICLS advocate argued that Social Security failed to prove that there was an overpayment and failed to provide proper notice and accounting. The Administrative Law Judge (ALJ) stated on the record that she believed the Social Security Administration (SSA) and that she had gotten proof of the correct calculations. The ALJ also stated that the information was confidential and would not provide a copy to the advocate. The advocate objected to the hearsay evidence and testimony. The ALJ also stated that she would waive the overpayment if the client would provide proof of income and expenses. The requested information was provided to the ALJ who after review of the requested information ultimately ruled in favor of the client. The advocate believes that this would have been a good case to appeal had the client not gotten the result that she wanted.

Case #2: 14E-4008885

ICLS advocate assisted a 66-year old disabled client with her grandson's SSI Disability review forms. The client has legal custody of her 11-year old grandson and his three siblings. He currently receives SSI disability benefits and in order to continue receiving them he needs to prove that he continues to meet the disability listing. The advocate completed the Function Report Questionnaire, the Continuing Disability Review Report and the Questionnaire for Children Claiming SSI Benefits. Due to the advocate and clients cooperation with the Social Security Review process, the client's grandson will be able to keep his SSI benefits until Social Security determines if he continues to be eligible or not. The advocate informed the client about the SSI appeal process in case her grandson is determined to be no longer eligible for benefits. She was advised to file the Reconsideration within the first 10 days from the date in the Social Security Notice in order to be able to receive paid pending benefits.

Case #3: 14E-2010244

The client was a "walk-in" who had been evicted from her home. She had filed an Answer to the eviction at the court along with a Fee Waiver. The Fee Waiver was denied by the court and the court sent the client a notice advising her to pay the fee in order for her answer to be filed. The client's landlord (who receives the mail in the front house) never gave the court notice to the client. He went to the court and filed a default judgement which was granted and then the sheriffs posted a notice on her door that she had three days to vacate. That is when she became aware that she had to move. She was unable to get all of her belongings moved. She got all of her furnishings, etc. out of the home and placed them alongside of the home to be picked up. She went back to her former home with a truck a couple of days later and the landlord refused to allow her to remove her furnishings or other personal belongings without paying him the back rent. The client was devastated and explained to the advocate that it was an entire house worth of items including a computer, pictures, clothes, nice furniture, etc. The client was so

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stressed that she had to take a leave from her job in the ER because her blood pressure was out of control due to the stress. She has never been evicted in her life. The advocate contacted the landlord and spoke with him advising him that what he was doing was illegal, etc. After speaking with the advocate, the landlord agreed that the client could come and pick up her belongings. The client was very very happy.

Case #4 14E-4010828

The client is a senior who had been helped in the past with preparation of a Simple Will. She came to the Desert Hot Springs Senior Center where ICLS advocates do regularly scheduled outreach seeking an understanding between a General versus a Springing Power of Attorney to help her with her end-of-life planning needs. The client met with the advocate who explained to her that a Springing Power of Attorney gives the power to an individual chosen by the client to handle her affairs and takes effect upon the determination by independent physicians that a client can no longer make her own financial decisions while a General Power of Attorney takes effect immediately upon execution of the document. The client thanked the advocate for explaining the difference.

Case #5 14E-401802:

The ICLS advocate assisted a 67-year old disabled female client with her SSI Old Age Appeal. The client applied for benefits while her income and resources were under the SSI Program limits. In February 2014, the client received a \$12,000 lump sum payment after her Workers Compensation Claim was settled. She spent down the money by buying furniture, appliances and personal items. In addition, she repaid a total of \$5,000 to a family member who lent her money between 2008 and 2013. The advocate assisted the client obtaining and presenting the documentation necessary to prove that her resources were under \$2,000. The Social Security Administration accepted the clients Request for Reconsideration and they are currently making a determination on the original SSI Denial. The client is awaiting the Social Security Redetermination Notice to confirm that her SSI benefits are being approved.

Optional Information on
Collaboration with Other
Advocacy Groups

Nothing to report at this time.

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Quarter: 2

Provider: Legal Aid Society of Orange County

Counties: Orange

Optional Success
Story(ies)/Case Summary(ies)

This quarter we represented three clients facing the loss of their subsidized housing benefits. We also represented a client, who received dialysis treatment 3 days per week, regarding the termination of his lease agreement. The three clients all received termination of benefits notices from their Housing Authorities. We represented all three at their respective informal hearings. In all three cases, the termination notices were rescinded and the client was allowed to continue receiving their housing subsidy. In the lease termination case, client is a 72 year old Garden Grove resident. He received a 90 day notice terminating his lease agreement at the apartment where he had lived for several years. NO reason was given. Client has limited income, receives a section 8 housing subsidy and is in poor health. We worked with client's Social Worker at his dialysis program and a friend to help client find another apartment before his lease ended, thereby avoiding an unlawful detainer lawsuit. Client was able to move and transfer his section 8 housing subsidy to his new apartment.

Optional Information on
Collaboration with Other
Advocacy Groups

September 2014 marked the commencement of the first Elder Abuse & Dependent Adult Restraining Order Clinic at the Civic Center Court in Santa Ana. Legal Aid worked with the court, UCI and Chapman Law Schools, private attorneys and other community partners to help establish the Clinic. The Clinic is held twice per week, on Tuesdays and Fridays, from 9:00 a.m. – 1:00 p.m. Since mid-September, the Clinic has assisted 53 parties during 26 Clinic sessions.

PSA: 23

Provider: Elder Law & Advocacy

Counties: San Diego

Optional Success
Story(ies)/Case Summary(ies)

NOT APPLICABLE FOR THIS QUARTER.

Optional Information on
Collaboration with Other
Advocacy Groups

NOT APPLICABLE FOR THIS QUARTER.

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Provider: Elder Law & Advocacy

Counties: Imperial

Optional Success
Story(ies)/Case Summary(ies)

NOT APPLICABLE FOR THIS QUARTER

Optional Information on
Collaboration with Other
Advocacy Groups

NOT APPLICABLE FOR THIS QUARTER

PSA: 25

Provider: Bet Tzedek

Counties: Los Angeles

Optional Success
Story(ies)/Case Summary(ies)

None Stated

Optional Information on
Collaboration with Other
Advocacy Groups

None Stated

PSA: 26

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Provider: Legal Services of Northern California

Counties: Lake and Mendocino

Optional Success
Story(ies)/Case Summary(ies)

Low-income elderly client, living alone, contacted LSNC-Ukiah for assistance with cancelling a contract involving purchase of a bed, which involved a total purchase price of more than \$5,000. The sale involved improper sales tactics targeting vulnerable seniors and violations of the Truth in Lending Act. The bed company refused to cancel the contract despite repeated requests from the client. Thanks to the advocacy of LSNC-Ukiah, the bed company agreed to cancel the contract, reimburse the client all payments made on the bed and arranged pick up of the unwanted bed.

LSNC-Ukiah represented an elderly man in defense of a restraining order that was being sought by his sibling to isolate their parents from all relatives, starting with the client. The restraining order would have included a move-out order and would have displaced the elderly man from his home of more than twenty-years. At the trial of the restraining order, the Judge agreed with LSNC that the case did not warrant issuance of the restraining order and refused to grant the sibling's demand.

Optional Information on
Collaboration with Other
Advocacy Groups

None Stated

PSA: 27

Provider: COUNCIL ON AGING

Counties: SONOMA

Optional Success
Story(ies)/Case Summary(ies)

None Stated

Optional Information on
Collaboration with Other
Advocacy Groups

Collaboration with Kaiser Permanente, YMCA, Friends House, PEP Housing and APS – to provide the following legal education programs:

- 1)October 8, 2014 – Kaiser Permanente, "Estate Planning and AHCD", Paul Miller, Esq.
- 2)October 20, 2014 – YMCA, "Estate Planning Basics", Paul Miller, Esq.
- 3)October 22, 2014 – Council on Aging, "Elder and Dependent Abuse Seminar" with Ryan Thomas, Esq. and Aisha Richards, MSW with APS – Multidisciplinary Program
- 3) October 23, 2014 – PEP Housing, Petaluma, "Life and Estate Planning Workshop", Maria Keene, Esq.
- 4) November 12, 2014 – Friends House, Santa Rosa, "Estate Planning Workshop", with Paul Miller, Esq.

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Provider: Legal Aid of Napa Valley

Counties: Napa

Optional Success
Story(ies)/Case Summary(ies)

None Stated

Optional Information on
Collaboration with Other
Advocacy Groups

Legal Aid of Napa Valley continues to work with One Justice to provide free legal services in the area of estate planning. The clinics are four hours long and we are able to prepare and notarize Power of Attorneys for Finance and Health Care Directives. We also obtain information to prepare simple wills. On November 12, 2014, we were able to assist 22 veterans at the Yountville Veterans' Home, resulting in the preparation of 49 legal documents.

Provider: Legal Services of Northern California

Counties: Solano

Optional Success
Story(ies)/Case Summary(ies)

1) A client was in danger of losing many of her most treasured possessions because she had fallen behind on the rent for her storage unit. The client had to put most of her belongings into storage because the bank foreclosed on her home. The items in the unit included photo books, jewelry, and clothing. Years of memories were about to be put up for auction. LSNC assisted the client in filing court paperwork to put a hold on the sale. The client lost her initial challenge, but LSNC was able to negotiate a settlement on her behalf. The client paid a reduce amount of back rent and she retained all of her belongings. We were able to save her from losing thousands of dollars in lost property, but most importantly, she was able to retain emblems that represent a rich and long life.

2) A disabled senior couple living on low public benefits was being evicted from their apartment unit. The apartment complex was damaged during the Napa earthquake, and the city restricted residents from living in the building. The damage was not repaired, and the couple did not pay rent. As a result, their landlord sent them a termination notice. LSNC represented the couple in their eviction case, and argued that they could not be evicted from a place that was not deemed livable by the city. LSNC's staunch advocacy resulted in a settlement where the couple did not have to pay any rent as long as they vacated the property. Due to LSNC's representation, the couple was able to avoid an eviction and they can finally move on from the horrible earthquake damage that has plagued so many residents of Solano County.

Optional Information on
Collaboration with Other
Advocacy Groups

Continued collaboration with Ombudsman Services of Northern California and Senior Legal Hotline. Continue participation with community groups including: Solano Senior Coalition and Vallejo Senior Roundtable.

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Provider: Senior Legal Services

Counties: El Dorado

Optional Success
Story(ies)/Case Summary(ies)

None Stated

Optional Information on
Collaboration with Other
Advocacy Groups

None Stated

PSA: 30

Provider: Dor v' Dor Senior Advocacy Network

Counties: Stanislaus

Optional Success
Story(ies)/Case Summary(ies)

- We were able to settle fraud issues with a senior that had been taken to collections.
- We were able to settle a case with a senior who made an overpayment on their PG&E account and were able to get the balance returned instead of crediting their account.
- We have been successful in lowering monthly pay backs on SSI overpayments for several seniors.
- We were selected to be included in the Modesto Bee's "Book of Dreams"

Optional Information on
Collaboration with Other
Advocacy Groups

- We continue to work closely with the Ombudsman office and APS on elder abuse cases occurring in assisted and skilled nursing facilities.
- We are getting a lot of requests for speaking engagements that target smaller groups on specific senior issues. We have been trying to educate seniors on how to execute a proper Power of Attorney and how to protect themselves from abuse when making them.
- We have collaborated with a local litigation attorney and have filed a civil suit against an administrator of a local Assisted Living Facility for elder financial abuse.
- We have been asked to be a member of the "Mandatory Reporter Training" seminars presented by APS and Catholic Charities

PSA: 31

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Provider: Central California Legal Services

Counties: Merced

Optional Success
Story(ies)/Case Summary(ies)

October 2014
CCLS Case No. 14E-3005231 – TENANT’S RIGHTS
Client, an 84 year old Merced woman contacted CCLS after moving out of her old apartment, when the property manager refused to refund her full security deposit. Attorney met with client, and agreed to represent her in negotiating with the property manager. Attorney then contacted the manager. Upon learning that the Attorney was prepared to undertake litigation on behalf of client, free of cost to her, he promptly paid client the remainder of her security deposit.

CCLS Case No. 14E-3004947 – PHYSICAL ELDER ABUSE
Client, a 62-year-old Le Grand woman contacted CCLS, claiming that her son (who lives in the home with her) is on drugs, and has physically and emotionally abused her. Client’s abuser was in jail on charges relating to in most recent incident, wherein he beat client until she lost consciousness. Attorney agreed to represent client in court to obtain a restraining order against her son, so that she would be protected by law in the event that he should be released from jail. Attorney then applied for and obtained a temporary restraining order prohibiting any further harassment from the son-in-law. Attorney represented client at the hearing, and the judge granted her the requested restraining orders.

December 2014
CCLS CASE NO. 14E-3005741 – CREDITOR HARASSMENT
67-year-old primarily Spanish-speaking woman sought assistance in responding to a debt collection lawsuit for \$6,004.47 of credit card debt. Client and her spouse survive on social security benefits and a meager pension. During interview, client claimed that they could not afford to pay the debt and continue to make home mortgage payments. CCLS advocate reviewed the debt lawsuit, and agreed to represent client after finding the pleading insufficient. He then drafted and filed an answer in Merced Superior Court, propounded discovery on the debt collector, and assured opposing counsel that CCLS was prepared to represent client to verdict, at no cost to her.

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Optional Information on
Collaboration with Other
Advocacy Groups

Debt collector then agreed to enter into a Settlement and Release Agreement with client, dismiss the lawsuit against her with prejudice, and report this resolution to the credit reporting agencies.

October 2014
CCLS Case Nos. 14E-3005560 &--14E-3005564 – EMERGENCY ESTATE & ADVANCE PLANNING
On October 6, 2014, Attorney received a call from Merced LTC Ombudsman staff re: potential client referral.
Client was an 88-year-old, terminally-ill resident of a Merced convalescent hospital, and he wanted to discuss his estate plan and advance planning wishes with an attorney. Alert to the time-sensitive nature of the referral, two attorneys visited client at the convalescent hospital later that day, discussed Client's wishes with him and advised him on available estate planning options.

November 2014
CCLS Case Nos. 14E-3005560 &--14E-3005564 – EMERGENCY ESTATE & ADVANCE PLANNING
On October 6, 2014, Attorney received a call from Merced LTC Ombudsman staff re: potential client referral.
Client was an 88-year-old, terminally-ill resident of a Merced convalescent hospital, and he wanted to discuss his estate plan and advance planning wishes with an attorney. Alert to the time-sensitive nature of the referral, two attorneys visited client at the convalescent hospital later that day, discussed Client's wishes with him and advised him on available estate planning options.

CALIFORNIA ADVOCATES FOR NURSING HOME REFORM (CANHR)
On November 21-22, 2014, Attorney attended CANHR's 18th Annual Elder Law Conference. The conference provided extensive trainings on issues affecting Merced seniors, especially in the areas of estate planning, changes to Medi-Cal eligibility, and Medi-Cal Estate Recovery process.

December 2014
MERCED COUNTY OFFICE OF THE LONG TERM CARE OMBUDSMAN (TRAINING)
On December 18, 2014, Attorney met with new LTC ombudsman and staff, conducted training on witnessing Advance Health Care Directives (identifying resident, brief capacity assessment, no witnessing of Financial PoAs, filling out witnessing form, asking for access to resident's chart if capacity is in issue). Discussed

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legal implication of advance planning documents such as DPOAs, AHCDs, and POLST forms.

PSA: 32

Provider: Legal Services for Seniors

Counties: Monterey

Optional Success
Story(ies)/Case Summary(ies)

LSS has a pro bono attorney who volunteers his time to us (apart from his full-time job in another profession). Two months ago a client called us and after our first interview, we determined she was a financial elder abuse victim who had lost her home to an unscrupulous team of real estate broker/agent. Our 78-year old client came to us after she had signed over her home to a real estate agent who convinced her to enter into a "partnership agreement" with him to sell her home. After she signed the agreement, the real estate broker then convinced the client to sell her home (which she owned with no mortgage) to the broker because the "partnership wasn't working out, the market was bad and so let's have you sell me the house for \$137,000 "just to get things started"" (of course, the home's fair market value was \$250,000 - \$289,000). These cases, time-intensive and detailed, required our pro bono attorney to dive in, write a complaint (lawsuit) ready to be filed, and then when the bad-acting broker heard LSS was helping our client, he began calling us trying to say there had been a "misunderstanding" and he was fully planning to pay our client all her money. Our pro bono attorney said that was a fair trade for our not filing a suit and within a week, the broker had driven from his office in Fresno to ours, signed appropriate documents and opened an escrow for our client for the full amount to which she was entitled. Without the assistance of this private attorney who donated all his time with us, our client would have been left truly homeless and financially wiped out.

Optional Information on
Collaboration with Other
Advocacy Groups

Legal Services for Seniors continued to collaborate with the Alliance on Aging, the Area Agency on Aging, Watsonville Law Center and other agencies and organizations.
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We are talking now with Loaves, Fishes & Computers about collaborating for a "senior tech" project. Our idea is to educate seniors first about the legal pitfalls of internet scams, how to use the internet for Social Security and Credit review and then work with LF&C on general internet literacy. This collaboration will balance on our ability to find new funds for the program in the coming months.

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Provider: Greater Bakersfield Legal Assistance, Inc. Counties: Kern

Optional Success Story(ies)/Case Summary(ies)	None Stated
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Optional Information on Collaboration with Other Advocacy Groups	None Stated
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